

Caregiver Information, Services and Resources

in Stanislaus County

For More Information: Area Agency on Aging (209) 558-8698 or (800) 510-2020

www.agingservices.info

Introduction

Caregiving may be the most important job in our society. Everyone needs care as infants and most of us will need some kind of care at the end of our lives. At both ends of our lives caregiving is most often done in the family setting.

Caring for adults involves challenges not seen with children. Often the "caring" is being done by spouses or adult children who have a variety of needs and responsibilities outside of that "caring" role. Too often the caregiver neglects his or her own needs, resulting in the caregiver's own health crisis. Many caregivers view looking for help as weakness or reneging on a promise to care for their loved one.

Help for caregivers to continue in their roles can be as little as finding helpful information and as much as having someone else provide care, either temporarily or on a long term basis. Respite services are those services that allow a caregiver to have time away from his or her loved one to recharge their physical and emotional "batteries". The services can be performed informally by other family and friends, through a fee-based agency, or through limited subsidized programs.

This Resource Guide is intended to be a point of entry to the possibilities of receiving various levels of assistance in doing the very important role of caregiving. It was developed to assist caregivers of elders and disabled persons and contains partial lists of resources in the Stanislaus County area. The information provided does not reflect an endorsement of any particular agency.

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"There are four types of people in this world: those who have been caregivers, those who currently are caregivers, those who will be caregivers, and those who will need caregivers."

Former First Lady Rosalynn Carter

"Sometimes when we are generous in small, barely detectable ways it can change someone else's life forever." Margaret Cho



Alzheimer/Dementia Support Center

700 McHenry Ave., Ste. B, Modesto, CA 95350

209-577-0018 www.adscmodesto.org

Alzheimer's/Dementia Support Center, Inc. ("ADSC") is a Community-Based Nonprofit Corporation that offers:

- Support See pg. 16 for a list of Support Groups for Caregivers & Care Receivers
- Guidance
- Educational Resources
- Issues related to Alzheimer's Disease
- Memory Loss
- Other Dementia Related Illnesses

Area Agency on Aging Information & Assistance 3500 Coffee Rd, Suite 19, Modesto, 95355 209-558-8698 or 1-800-510-2020

www.agingservices.info

The local agency responsible for Older Americans Act Services:

- Senior Meals-Sites and Home-Delivered
- Family Caregiver Support Program
- Case Management
- Homemaker Services
- Long Term Care Ombudsman and Elder Abuse Prevention
- Senior Law Project
- Health Insurance Counseling & Advocacy Program
- Information about services for seniors and caregivers; referrals to related programs and services
- Senior Exercise and Fall Prevention Classes

California State Programs:

- Multipurpose Senior Services Program
- Depression Prevention & Early Intervention Programs

<u>Family Caregiver Support Program</u>-Gives unpaid informal caregivers occasional opportunities to safely leave a care receiver at home with professional caregivers or trained volunteers.

<u>Veterans Services</u> - 209-558-7380; Connecting veterans of all ages to services.

<u>Catholic Charities-Social Services</u> 209-529-3784

www.ccstockton.org

Catholic Charities is a nonprofit organization that has been serving Stanislaus County seniors for more than 30 years. Many of our services are specifically designed to safely help older adults maintain independence in their home. We also assist residents in facility settings.

- <u>Assisted Transportation</u>: provides rides for those who are 60+ years and are unable to use fixed route or dial-a-ride buses; includes wheelchairs.
- <u>Homemaker Program</u>: provides limited housekeeping services twice monthly.
- <u>Long Term Care Ombudsman</u>: provides advocacy for residents of assisted living and skilled nursing facilities.
- SEAPA (Stanislaus Elder Abuse Prevention Alliance): conducts educational opportunities aimed at preventing elder and dependent adult abuse.
- <u>CalFresh and SNAP-Ed Programs</u>: assist with applications for food stamps and provide nutrition education.
- <u>Family Counseling Service</u>: short term counseling needs.
- <u>Immigration Service</u>: works with Family Reunification and other Homeland Security programs.

American Cancer Society

800-227-2345 <u>www.cancer.org</u>

Caregiver Information is available at: www.cancer.org/treatment/caregivers/index

Community Hospice

4368 Spyres Way, Modesto, CA 95356 209-578-6300 www.hospiceheart.org

Serving the Central Valley since 1979, Community Hospice provides compassionate care, comfort & support to terminally ill patients and their families, regardless of ability to pay. Care extends to over 260 patients every day in private homes, skilled nursing facilities and at the 16-room Alexander Cohen Hospice House. Community Hospice also provides bereavement and grief support to anyone in the community.

Community Hospice services include:

- Physician consultations
- Regular visits by nurses to provide symptom control, pain management and to educate patients and caregivers
- Social workers trained to support the emotional needs of the patient and family
- Spiritual support from interfaith chaplains
- Assistance with bathing and personal care from home health aides
- Visits from volunteers that provide temporary relief for family caregivers
- Medication and therapies
- Medical equipment such as beds, commodes, wheelchairs, walkers and oxygen concentrators
- Short-term respite and inpatient care at the Alexander Cohen Hospice House
- Bereavement support for caregivers and the family
- Specialized care addressing the unique needs of veterans and children.

Hospice services are covered by Medicare and most insurers. Call for a free consultation.

<u>VIPS -Visually Impaired Persons Support –</u> Building a Good Life

209-846-9027 Mon - Fri 8 :00 a.m. - 4:00 p.m. **www.vipsmodesto.org**

Address: 1409 H Street, Modesto, CA 95354

VIPS provides a place of compassion, support, understanding, education and personal growth for any person who is blind or visually impaired, through independent life and job skills training.

- Personalized training programs*
- Computer Training

Microsoft Office[®], Email, Web browsing Scanning documents

Screen reading and magnification

- Assistive Technology (CCTV, Magnifies +)
- <u>Independent Living Skills</u>

Cooking

Organization & Home Management Money Identification

Signature Writing

- Braille Instruction
- Adjustment to Blindness & Vision Loss
- <u>Support Groups</u>— Both visually-impaired persons and caregivers.

^{*} Programs funded by Department of Rehabilitation or Veterans Administration for qualified individuals. Contact VIPS for other funding options.

Elder Care Coordination Agencies

Shelton Care Management

1-800-916-6482

patty@SheltonCareManagement.com Patricia Shelton, RN, CCM

www.SheltonCareManagement.com

Professional assistance in navigating the medical, financial and local resources available to support your aging loved ones. Delivering care-coordination to preserve the dignity and safety of each individual.

Web Resources

Aging Care	<u>www.AgingCare.com</u>				
Alzheimer's Aid Society	<u>www.alzaid.org</u>				
Alzheimer's Association	<u>www.alz.org</u>				
Alzheimer/Dementia Support Center, Inc.					
	<u>www.adscmodesto.org</u>				
California Advocates for Nursing Home Reform— CANHRwww.CANHR.org					
Caregiving					
Catholic Charities					
Community Hospice					
Disability Resource Agency for In- Living	-				
Health Net					
Healthy Aging Association					
<u>www.he</u>	ealthyagingassociation.org				
Medicarewww.cms.gov or www.medicare.gov					
Mesothelioma Cancer Alliance					
	<u>www.mesothelioma.com</u>				
Parkinson's Disease	www.parkinsons.org				
Social Security Administrationwww.ssa.gov					
Stanislaus County Aging & Veterans Services					
	www.agingservices.info				
Visually Impaired Persons Support <u>www.vipsmodesto.org</u>					

Question: My mother is disabled and I drive her wherever she needs to go. How can I get a handicapped placard to use in my car?

Answer:

- How to apply for a placard: www.dmv.ca.gov/pubs/ brochures/fast facts/ffvr07.htm
- Access the DMV Application for Disabled Person Placard or Plates: apps.dmv.ca.gov/forms/reg/reg195.pdf
- Helpful Information for Disabled Using DMV Services: www.dmv.ca.gov/dl/disabled info.htm
- DMV Telephone Service Center: 1-800-777-0133

Question: Where do I get a list of agencies that I can employ to help me in my home?

Answer: Contact the Stanislaus County Area Agency on Aging, 209-558-8698 or 1-800-510-2020 for a list that includes agencies, phone numbers, websites and description of services.

Question: What is **In Home Supportive Services (IHSS)** and how do I register for this service?

Answer: IHSS is a program to assist lower income seniors and persons with disabilities to remain in their homes, instead of moving prematurely to a care home. Contact the Stanislaus County Adult Services Department, 209-558-2637. To find a registered and approved IHSS caregiver, or to be included in the Registry as a caregiver, contact *Link 2 Care*, 209-558-1650.

Question: How can I talk to the doctor to make sure she/he answers my questions and I understand my condition and treatment plan?

Answer:

- Develop a rapport with the doctor's assistant-nurse or receptionist; notify that person about questions
- Take a list of questions and a notebook to record answers
- Be non-confrontational, understanding of the staff's time constraints
- Take another person with you to the appointments
- Seek answers via your health plan's help line, web sites and health libraries (see below)

Question: I don't use the internet. Are there local places where I can learn more about family caregiving, health and chronic conditions?

Answer: The following organizations have on-site health libraries that you can visit and get information.

- Community Hospice, 4368 Spyres Way, Modesto, 209-578-6300
- Sutter Gould Medical Foundation, McHenry Village,
 1700 McHenry Ave, Suite 60B, Modesto, 209-548-7860

Question: I may need to find a care home if I can't handle things at home. How can I find the best place that will satisfy our needs?

Answer: Contact the Area Agency on Aging, 209-558-8698 or 1-800-510-2020 for:

- A list of care homes in Stanislaus County.
- A list of Free Referral Services to help caregivers prioritize and find the appropriate care home. These services consider the needs of the senior, resources, and criteria expressed by the family and senior. Several care homes are suggested. If the senior and family choose one of the suggested care homes, the Referral Service staff is paid by the care home. See pg. 22.

Go to www.Medicare.gov/NursingHomeCompare/search.aspx

Question: Are there options for Adult Day Care in the area?

Answer: Adult Day Care is available:

Bethany Home Adult Day Services, Ripon 209-599-4221

<u>Day Out Adult Day Care & Adult Day Health Care</u>, Merced 209-388-9175

Question: How do I enroll my loved one in Medi-Cal? **Answer:** Contact, 877-652-0734, and request an application.

Question: I am a family caregiver, does that make me a mandated reporter for elder abuse? What is a mandated reporter and who do I call if I suspect abuse?

Answer: Under California law (Welfare & Institutions Code 15630) if you are a caregiver (paid or unpaid), you are a mandated reporter of suspected elder or dependent adult abuse. You would make reports to Stanislaus County Adult Protective Services (209-558-2637) or the Long Term Care Ombudsman program, (for anyone living in assisted living or skilled nursing facilities; 209-529-3784). All reports of suspected abuse are strictly confidential—your identity as a reporter will not be disclosed! It is important to remember that a report should be made if you suspect abuse has or is occurring. Reports can also be made using the state SOC341, available online at: www.dss.cahwnet.gov/cdssweb/entres/forms/English/SOC341.pdf

Others who are mandated to report include: emergency responders, health practitioners, clergy members, and anyone who has "care and custody" (even temporarily) of an elder or dependent adult.

For information on Stanislaus County Adult Protective Services and to report suspected elder abuse - 24 hour reporting line: 1-800-336-4316 or visit www.stanworks.com/content.php?nav=adult-services/adult-protective-services.htm

Question: Where do I find resources for a person with

disabilities?

Answer: Contact DRAIL, 209-521-7260.

Contact the Groups for current information

Alzheimer's/Dementia Support Center

Caregiver & Early Stage Memory Groups

700 McHenry Ave., Ste. B, Modesto Contact 209-577-0018

<u>Every Monday</u> <u>Every Thursday</u>

<u>Caregivers</u>: <u>Caregivers</u> & <u>Memory Group</u>

9:30 a.m.-12:00 p.m. Husbands Only Caregivers

Memory Group: Noon—1 p.m.

10:30 a.m.-12:00 p.m. Younger Onset Spouses Caregivers

5:30 p.m.-7:00 p.m. 1 p.m.—2 p.m. (includes Memory Group) All Caregivers

2:00 p.m.-3:30 p.m.

Paramount Court Assisted Living

3791 Crowell Rd, Turlock. Contact: 209-664-9500.

Every Wednesday-Caregivers & Memory Group:

9:30 a.m. -11:00 a.m.

Gladys Lemmons Senior Center, 450 E. A Street, Oakdale

Every Monday-Caregivers & Memory Group:

1 p.m.—2:30 p.m. Contact: 209-845-3566

Covenant Living; 2125 N. Olive, Turlock

Every Wednesday-Caregivers & Memory Group:

11:30 a.m. -12:30 p.m. Contact: 209-226-4621

El Rio Senior Living; 2828 Healthcare Way, Modesto

1:30 p.m.—3:00 p.m. *Contact: 209-543-3805*

Contact the Groups for current information

Alzheimer's Association

Contact: 1-800-272-3900—24-Hour Hotline

www.alz.org - On-line & Virtual Support Groups

Community Hospice

Contact: 209-578-6300 or visit their website:

www.hospiceheart.org - list of Groups specific to your need.

Parkinson's Disease Information & Support

Contact: Beth Bolinger, 209-668-9434

Email-Modestoparkinsons@gmail.com

Every 3rd Wednesday: 1:30 p.m.-Virtual

Turlock Parkinson's Disease Support Group

Contact: Paul Barnes, 209-216-5620

Call for Information

Valley Caregiver Resource Center

Contact: Diana Galvan, 209-846-9635, X 525

Call for Information

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Contact the Groups for current information

VIPS-Visually Impaired Persons Support

Contact: 846-9027 for more information

Covenant Care Hospice

Contact: Cathy Morelli, 209-664-2550
Grief Support Groups & Individual Counseling
Call for information, dates & times.

125 North Broadway, Turlock

Kinship Support Services Program-Services for Senior Relatives Raising Minor Children

Contact: 209-558-8550

Support Groups and Other Assistance-Call for Information

421 E. Morris Avenue, Modesto

Seva Hospice

Contact: Michelle Donaldson, 209-846-9488
Groups Available through Zoom-Call for Information
Individual Counseling Available
5330 Pirrone Rd, Suite 303
Salida, CA 95368

Contact the Groups for current information

Silver & Gold Support Group 4 LGBT Elders

Contact: Steven C.—stevencullen@sbcglaobal.net 559-799-0464

<u>Thurs:</u> 1 p.m.-Queen Bean Coffee House, 1126 14th St, Modesto

Ongoing support group to meet the mental health and wellness needs of the LGBT community

Us TOO-Prostate Cancer-Education & Support

Contact: Ken Wilmarth 209-521-6468
Fourth Monday: 6:30 p.m.-9:00 p.m.Sutter Gould Health Center, 1700 McHenry Ave, Suite 60-B,
Modesto *Speakers available*

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VA Palo Alto Health Care System Caregiver Support

Contact: Tari Gatson 209-557-6200, Ext. 46021

<u>Alternate Wednesdays:</u> 11 a.m.-12 p.m., 3 p.m.-4 p.m.

VA Modesto Clinic, 1225 Oakdale Rd, Modesto

Assistive Device Resources

Allegro Medical

www.allegromedical.com

Freedom Knee Scooter and Equipment Rental

2717 Coffee Rd, Suite G, Modesto, 95355

Phone: 209-408-8545

www.freedomkneescooter.com

Medical Market

3848 McHenry Ave, Suite 215, Modesto

Phone: 209-409-8427

Mobility Plus-Home Medical Equipment

627 Galaxy Way, Modesto, 95356

Phone: 209 552-2244

www.MobilityPlusofCA.com

Modesto Mobility Center, Inc.

1025 Lone Palm Ave, Suite 5 A-B, Modesto 95351

Phone: 209-577-1069

Walmart

www.walmart.com

Home Health & Personal Care Agencies

Access Home Care	. 209-918-8005		
Addus Health Care			
All Ways Caring	. 209-523-9194		
Alegre Home Care	209-846-3610		
Apexcare	209-525-9111		
Assured Care Inc	209-579-5540		
Care One	.209-632-8888		
Covenant Care at Home	.209-250-5250		
Interim Health Care	209-577-5936		
Legacy Home Care	209-800-7333		
Provident Care	. 209-578-1210		
Right At Home	209-579-9445		
Sequoia Companion Care & Home Health 209-559-7727			
Sutter Care at Home	.209-571-1055		
Valley Home Care	.209-549-9745		
Valley Home Health Care	559-222-4060		
Visiting Angels			

Notes

Free Care Home Referral Services

A+ Senior Care Solutions	209-652-2118
Apexcare	209-525-9111
A Place Called Home	209-342-7697
A Place For Mom	209-294-3253
Golden Placement Services	209-222-7138
Provident Care	209-578-1210
Superior Care	209-568-9209

To receive caregiver updates via email, contact:

Tiffany Walter-Leijten, leijtent@stancounty.com

Notes











